



ABOUT CSS CORP

CSS Corp is a new age IT Services and Tech Support company that harnesses the power of AI, automation, analytics, cloud and digital to address customer needs. The company partners with leading enterprises to help realize their strategic business outcomes. Its team of 5,500 technology professionals across 17 global locations are passionate about helping customers differentiate and succeed. Founded in 1996, CSS Corp is a US-headquartered company known for offering cloud transformation, infrastructure modernisation, digital and tech support services.



RECENT AWARDS

- Winner of 2018 **Stevie Awards for Innovation** in Telecom Services
- Recognized by **NETGEAR** as the 2018 Supplier of the Year
- Winner of 2018 **Big Data & Analytics Converge Award**
- Winner of 2017 **Stevie Awards in International Business Awards** in the best new product or service category
- Winner of 2017 **NASSCOM Customer Service Excellence Award**
- Recognized by **NOKIA** as the 2017 Supplier of the Year Award
- Winner of **NASSCOM Digital Skills Award 2017**
- Winner of **'The Golden Globe Tigers Award 2017'** for excellence in branding in business innovation
- Winner of **2017 CMO ASIA Awards** for brand excellence in IT/ITES category



ANALYST RECOGNITIONS

- Featured amongst Top 50 Players in **Gartner's Market Guide** report for Customer Management Services (CMS), 2018
- Recognized as a 'Major Contender' in Cloud Enablement Services by **Everest Group** PEAK Matrix, 2017
- Recognized as a 'Strong Performer' in **Forrester Wave** for Customer Analytics Services, 2017
- Recognized as a 'Key Player' in **Forrester's Vendor Landscape** for Cloud Migration Services, 2017
- Recognized as a 'Key Player' in **Forrester's Vendor Landscape** for Managed Security Services, 2017
- Recognized as 'Leader' in Cloud Migration and Management Services by **NelsonHall**, 2017
- Recognized as 'Leader' in Telecom Customer Management Services (CMS) by **NelsonHall**, 2017
- Recognized as 'Leader' in Multi-Channel Customer Management Services by **NelsonHall**, 2017

QUICK FACTS



Year of establishment: **1996**



Industry:
IT Services & Technology Support



Headquarters : **Milpitas, United States**



CEO : **Manish Tandon**



Number of locations : **17**



Number of Employees : **5500+**



Website: <https://www.csscorp.com>



EXECUTIVE MANAGEMENT TEAM

Manish Tandon

Chief Executive Officer

Sunil Mittal

EVP & Chief Sales & Marketing Officer

Nishikant Nigam

EVP & Chief Delivery Officer



CLIENTELE

- **30 of Top 50** telecom companies globally
- **6 of Top 10** global enterprise networking companies
- **2 of Top 5** home networking companies
- **World's No.1** internet technology company
- **World's No.1** transportation technology company
- **World's No. 1** tire manufacturer
- **World's No. 3** streaming device manufacturer
- **World's 2nd** largest FMCG company
- **Americas largest** healthcare federation network
- **Global leader** in education technology industry



CSS Corp Innovation Labs and Key IPs

YODAA

AI platform for customer support engagements that promotes convergence of human and machine intelligence to drive better customer experience

CONTELLI

Context driven IT operations platform that integrates capabilities of AI, automation and analytics that predict issues and proactively manage complex IT infrastructure support ecosystems effortlessly resulting in unprecedented customer experience and improved efficiency

ACTIVE INSIGHTS

AI led customer analytics solution that streamlines customer data and infuses intelligence into operations

CloudMAP

Automated Cloud Migration Assessment and Planning for a specific business process or enterprise workload (cuts down migration planning time by at least 40%)

CloudPATH

Simplified, industrialized and predictable way of migration enterprise workload through refactoring, re-platforming and live workload migration (thus improving success rate of migration by 30-60%)



VERTICAL FOCUS

- Telecom, Media and Technology (TMT)
- Banking, Financial Services and Insurance
- Retail, Fashion and CPG
- Healthcare and Life Sciences
- Manufacturing
- Education



KEY ALLIANCES

- Servicenow
- NetSuite
- Apigee
- Amazon Web Services
- Microsoft
- Freshworks
- Oracle
- Apteam



ACQUISITIONS (SINCE 2010)

- Aliquo Solutions Limited || 2010 ||
- Glow Networks || 2010 ||
- InteQ || 2010 ||



Key Services

- Cloud, Infrastructure and Security
- Tech Support
- Digital, Analytics and Automation Services
- Software Testing
- Engineering Services
- Telecom and Network Services