

ANALYST ACCREDITATIONS



For Delivering Outstanding Value to our Customers Through Practical and Simplified Technology Solutions

CSS Corp has been widely praised by the world's leading research organizations, including Gartner, Forrester, NelsonHall, HfS Research and Everest Group. Analysts have constantly endorsed us for our novel adoption of new technologies to simplify and modernize front and back office technology ecosystems. Below are some examples of how analysts view CSS Corp's digital, infrastructure and technical support capabilities.

Analyst Quotes on CSS Corp Innovation



CSS Corp also has strong IT, business process and security capabilities that help clients address key security issues when outsourcing their services.

– TJ Singh, Gartner



CSS Corp is attempting to transform cloud migration from a project opportunity to continuous delivery with automated/assisted migration.

– Bill Martorelli, Forrester



Yodaa includes pre-packaged modules for premium tech support, analytics, virtual assistant, knowledge management, and mobile app, powered by machine learning and NLP.

– Ivan Kotzev, NelsonHall



A central aspect of the company's focus is not trying to be everything to everyone.

– Patrice Samuels, Parks Associates



Contelli is a mature offering today, CSS Corp has significant plans to improve and upgrade the product's machine learning capabilities in the company's Innovation Labs.

– David Mayer, NelsonHall



Tech Support

2018

Gartner

Recognized CSS Corp among "Top 50" Customer Management Service Providers

Recognized CSS Corp in Top 10 Customer Service Trends

FORRESTER

PARKS ASSOCIATES

Recognized CSS Corp in Tech Support Landscape: U.S. Trends and Outlook

Recognized CSS Corp as a "Leader" in Multi-channel Customer Management Services

NelsonHall

2017

NASSCOM

NASSCOM Recognized CSS Corp as a Winner of Customer Service Excellence Award

Digital

2018

NelsonHall

Recognized CSS Corp in Digital Customer Experience Services

Recognized CSS Corp as a "Key Player" in Now Tech: Service Providers for Custom Software Development,

FORRESTER

2017

FORRESTER

Recognized CSS Corp among "Top 10" Service Providers in Forrester Wave for Customer Analytics

Recognized CSS Corp as a Winner of 2017 Digital Skilling Award

NASSCOM

FORRESTER

Recognized CSS Corp as a "Key Player" in Vendor Landscape for Customer Analytics Services

Cloud and Infrastructure

2017

NelsonHall

Recognized CSS Corp as a "Leader" in Cloud Migration and Management Services

Recognized CSS Corp as a "Major Contender" in Cloud Enablement Services

Everest Group

FORRESTER

Recognized CSS Corp as a "Key Player" in Vendor Landscape for Managed Security Services

Recognized CSS Corp as "High Performer" in Managed Security Services

HfS Research

2016

Gartner

Recognized CSS Corp as a "Cool Vendor" in IT Service