



ABOUT CSS CORP

CSS Corp is a new age IT Services and Tech Support company that harnesses the power of AI, automation, analytics, cloud and digital to address customer needs. The company partners with leading enterprises to help realize their strategic business outcomes. Its team of over 6000 technology professionals across 18 global locations are passionate about helping customers differentiate and succeed. Founded in 1996, CSS Corp is a US-headquartered company known for offering cloud transformation, infrastructure modernisation, digital and tech support services.



RECENT AWARDS

- Winner of **Silver Stevie Awards for Customer Insights** at 2019 Sales & Customer Service Awards
- Named amongst **ET NOW 'Dream Companies to Work for'** 2019 in India, ranked as one of the best employers in India in the IT & Software category
- Winner of the **Gold Award in 10th Annual 2018 Golden Bridge Award** for Innovations in Technology – IT Services
- Winner of **Gold Stevie Awards for IT Service Management** Solution in Best New Product or Service of the Year Category at 2018 International Business Award
- Winner of **Silver Stevie Awards for Big Data Solution** in Best New Product or Service of the Year Category at 2018 International Business Awards
- Winner of 2018 **Stevie Awards for Innovation in Telecom Services** at Sales & Customer Service Awards
- Recognized by **NETGEAR** as the **2018 Supplier of the Year**
- Winner of 2018 **Big Data & Analytics Converge Award**



ANALYST RECOGNITIONS

- Key Player' in **Forrester NowTech** for Application Modernization And Migration Services, 2019
- Ranked #16th in **HFS Research** Front Office Customer Engagement Operation services in 2019
- 'Key Player' in **Gartner Market Guide** for Customer Management BPO Service Providers, 2019
- 'Leader' in **NelsonHall NEAT** for Digital Customer Experience Services, 2018
- 'Leader' in **NelsonHall NEAT** for Cognitive IT Infrastructure Management Services, 2018
- 'Winner's Circle' in **HFS Research Blueprint** for Telecommunication Operations ,2018
- Ranked #7th in Global Top 10 Cognitive Assistant Service Provider by **HFS Research**, 2018
- Key Player' in **Forrester NowTech** for Service Providers For Custom Software Development, 2018
- 'Key Player' in **Forrester Tech Tide** on AI For Business Insights, 2018

QUICK FACTS



Year of establishment: **1996**



Industry:
IT Services & Technology Support



Headquarters : **Milpitas, United States**



CEO : **Manish Tandon**



Number of locations : **18**



Number of Employees : **6000**



Website: <https://www.csscorp.com>



EXECUTIVE MANAGEMENT TEAM

Manish Tandon

Chief Executive Officer

Sunil Mittal

EVP & Chief Sales & Marketing Officer

Nishikant Nigam

EVP & Chief Delivery Officer

Sundararajan Sampath

EVP & Chief Financial Officer

Visweswara Rao

SVP & Chief HR Officer



CLIENTELE

- **30 of Top 50** telecom companies globally
- **6 of Top 10** global enterprise networking companies
- **2 of Top 5** home networking companies
- **World's No.1** internet technology company
- **World's No.1** transportation technology company
- **World's No. 1** tire manufacturer
- **World's No. 3** streaming device manufacturer
- **World's 2nd** largest FMCG company
- **Americas largest** healthcare federation network
- **Global leader** in education technology industry



CSS Corp Innovation Labs and Key IPs

Cognitive Customer Experience Platform

AI platform for customer support engagements that promotes convergence of human and machine intelligence to drive better customer experience

CONTELLI

Context driven IT operations platform that integrates capabilities of AI, automation and analytics that predict issues and proactively manage complex IT infrastructure support ecosystems effortlessly resulting in unprecedented customer experience and improved efficiency

ACTIVE INSIGHTS

AI led customer analytics solution that streamlines customer data and infuses intelligence into operations

CloudMAP

Automated Cloud Migration Assessment and Planning for a specific business process or enterprise workload (cuts down migration planning time by at least 40%)

CloudPATH

Simplified, industrialized and predictable way of migration enterprise workload through refactoring, re-platforming and live workload migration (thus improving success rate of migration by 30-60%)



VERTICAL FOCUS

- Telecom, Media and Technology (TMT)
- Banking, Financial Services and Insurance
- Retail, Fashion and CPG
- Healthcare and Life Sciences
- Manufacturing
- Education



KEY ALLIANCES

- Servicenow
- Apigee
- Amazon Web Services
- Microsoft
- Freshworks
- Aptean
- Google Cloud Platform
- UiPath
- Crayon
- Adobe



ACQUISITIONS (SINCE 2010)

- Aliquo Solutions Limited || 2010 ||
- Glow Networks || 2010 ||
- InteQ || 2010 ||



Key Services

- Cloud, Infrastructure and Security
- Tech Support
- Digital, Analytics and Automation Services
- Software Testing
- Engineering Services
- Telecom and Network Services
- Geospatial Services