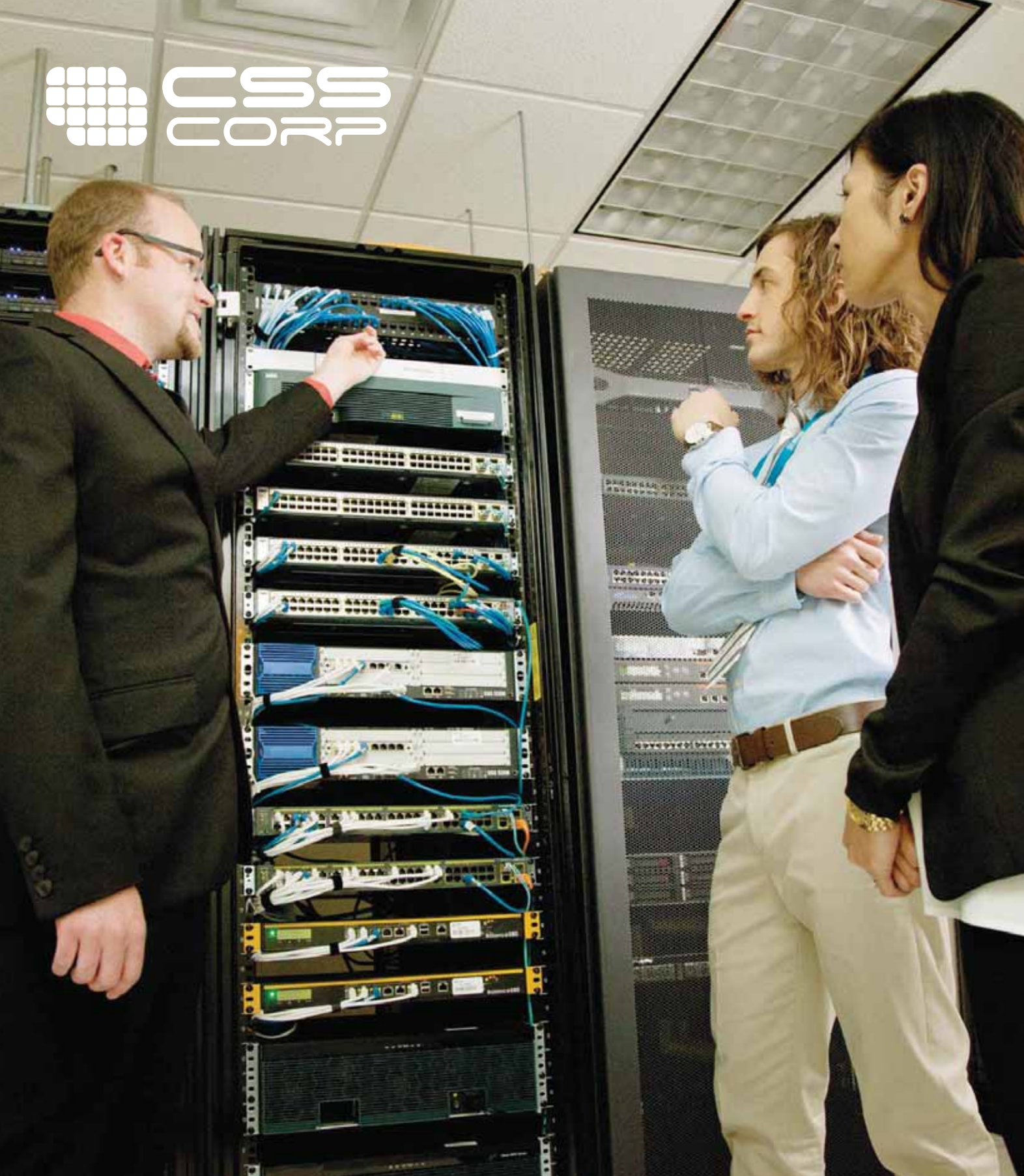




CSS
CORP



Infrastructure support

that integrates your business needs across platforms
and technologies to improve service availability



Overview

Downtime can cost your enterprise dearly. So can being out of date. Your business-critical systems hold the key to profitability and customer experience. Today, always-on IT infrastructure equals an always-on enterprise. CSS Corp is here to ensure that you're able to deliver superlative customer experiences with IT infrastructure that stays available and accessible. Whether it's on-premise, cloud-enabled, or mobile-enabled, we're wired to support the connected enterprise.

Why CSS Corp

CSS Corp offers flexible and customized infrastructure support solutions to match our clients' business needs, and partner with them in their strategies. We are able to create agile infrastructure with our self-service tools. We provide end-to-end support for your servers, desktops, network devices, and business application infrastructure. We place special emphasis on optimizing your operational costs and partner with you to ensure that your infrastructure runs efficiently. We increasingly focus on analytics to bring additional value to our customers.

CSS Corp helps you achieve your business goals by making your IT infrastructure a catalyst for higher efficiencies and productivity. We ensure a closer alignment of IT and business through higher operational efficiency and process optimization at an optimal cost through our subscription based OpEx model payment structures. Our enterprise class monitoring and management solutions integrate seamlessly across your business units, providing the much needed support across the connected enterprise.

We offer:

- Infrastructure Assessment, Design, Deployment
- Virtualization Assessment, Design, Deployment and Consolidation
- Cloud Assessment, Design, Deployment and Consolidation
- Desktop Management, IT Help Desk
- Mobility Consulting, Design, Development, Mobile Device Management, Mobile Application Management, Mobile Content Management, Mobile Email Management
- Security Monitoring Services, Device Management Services and Vulnerability Management Services

Benefits of CSS Corp Infrastructure Support:

- Our services assure you of a reduced cost of at least 30% when compared to traditional outsourcing engagements
- CSS Corp handles more than 75,000 infrastructure incidents per month which highlights our guaranteed and reliable services at all times
- Our IP and proprietary platforms accelerate the cloud and mobile enablement of your IT infrastructure
- Our partnerships with AWS, IBM, Microsoft, VMWare and ServiceNow lends to our expertise in a variety of infrastructure products
- ITIL governed processes ensure strict compliance to standards that are updated on a regular basis
- Round the clock monitoring and management gives you a 360 degree visibility of your infrastructure

Highlights

- Saved US \$ 1.4 million annually for a global FMCG major by migrating their web infrastructure to the cloud
- Helped an insurer provide 3.6 million people access to quality healthcare by mobile-enabling their website
- Sustained CSAT of 90% through an IT helpdesk for a network testing leader with operations in 30+ countries

Case Study

How a consumer goods giant transformed its digital experience delivery using cloud

The client is one of the top three consumer brand companies in the world, providing some of the best known global products to people in more than 190 countries.

Business Issue

Maintain single, consistent brand experience globally

- The client is one of the largest consumer goods brands in the world. Their products span over 190 countries.
- Managing such a large product base requires the co-ordination of many agencies, multiple teams and lots of people. The client wanted a stable framework to manage all of this effortlessly.

CSS Corp's Response

Automated platform transforms user experiences

The CSS Corp team provided a stable automated infrastructure that seamlessly hosted the client's brand websites - taking into account the end-to-end process of creating a brand experience. The solution included a workflow engine that standardized essential tasks, Configuration and Backup etc.

This accelerated the deployment time, reducing it from a week to 48 hours in the new system. Data security and PII (Personally Identifiable Information) security is also enforced to ensure that data within a particular geography stays within that geography

Benefits and Results

- Cost Savings: The company saves around USD2000 per website annually, an approx cost of 1.4 million annually
- Faster deployment: The company can now launch 2 websites in two days, instead of the seven days it took earlier

About CSS Corp

CSS Corp is a leading technology company supporting enterprise and consumer products, managing IT infrastructure (stand alone, Cloud or Mobile enabled) and deploying networks. We partner with many of the Fortune 1000 companies to help realize their strategic business outcomes and be future-ready. Our expertise and in-depth understanding of the enterprise & consumer product space, along with proven pedigree in Infrastructure Support & Management, help customers increase revenues, optimize costs, enhance IT availability and business efficiency, to more than 140 customers worldwide. Our R&D arm, CSS Corp Innovation Labs designs and develops products and IP, creates platforms and solutions to accelerate IT transformation and enable faster go to market for customers.

To know more about our products and services and how they can better your end user experience, please drop a mail to info@csscorp.com today!